

# Knowledge Overload

## Keeping AI Knowledge Organized In Large Scale Projects

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# Speaker Introduction

- Academic background
  - Software Engineer
  - AI specialization (M. Sc. A)
- Eidos Montréal (2012 – 2018)
  - Deus Ex : Mankind Divided (2016)
- SQUARE ENIX CO., LTD (2018 – present)
  - Advanced Technology Division



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# Speaker Introduction

## AI Systems I have worked on

- Patrol behaviors
- Perception
- Investigation behaviors
- Stimulus tracking and prioritization
- Threat management
- Search behaviors
- Bark system
- Companion AI
- Ranged combat
- Combat positioning
- Squad behaviors
- Navigation
- Aiming and look-at
- Ambient AI
- Scripted Events
- Conversation Systems

# Speaker Introduction

- To me the most important part of game AI is

Knowledge

# AI Knowledge

- A simple definition
  - AI Knowledge is data organized in a way that allows the AI to understand its environment.
  - This data can be used by AI systems to let the AI perform some actions.

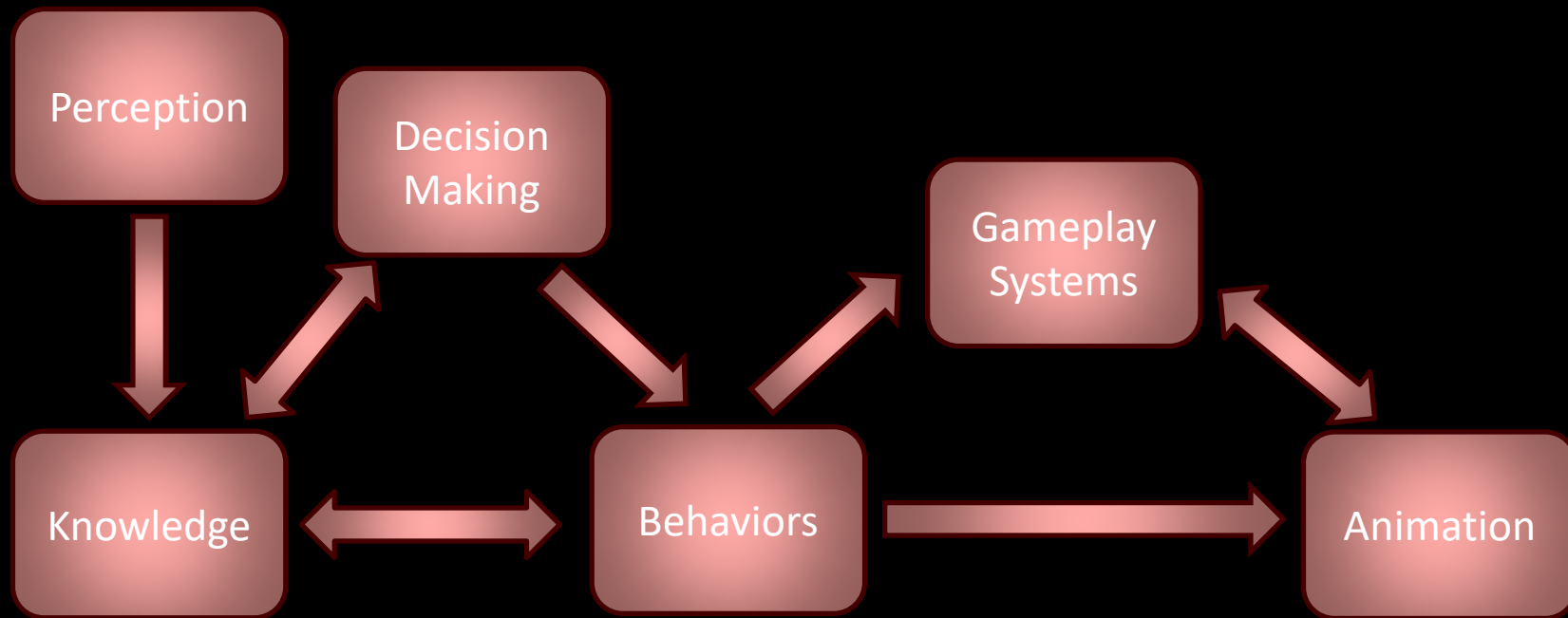
# AI Knowledge

- Why is knowledge important?
  - Basis of decision making
  - Limitations are often linked to knowledge

# AI Knowledge

- Knowledge Representation
  - Navigation Data
  - Influence Map
  - Reasoning Grid
  - Blackboard
  - Etc...

# AI Knowledge





# AI Knowledge

- A lot of bugs are actually knowledge bugs
  - Wrong information
  - Out of date information
  - Human errors

# AI Knowledge

- Why is this important?
- AAA games in 2020
  - Hundreds of employees
  - Several years
  - Multiple locations

# AI Knowledge

- Pitfalls of inadequate knowledge management
    - Longer onboarding
    - Confusion and errors
    - Inefficient communication
    - Bugs
- => Increased development time

# Outline

- Case 1 : Too Much Information!
- Case 2 : External Reasoning
- Case 3 : Dealing With Archetypes
- Case 4 : Asynchronous Updates
- Putting it all together
- Follow-up
- Additional Tips

# Case 1

## Too Much Information

# Case 1 : Too Much Information

CurrentState	CurrentThreat	InvestigationType	Faction
PreviousState	IsVisible	InvestigationPosition	PlayerRelationship
Mood	LastKnownPosition	GroupInvestigation	JobType
CurrentPatrol	LastDetectedTimeStamp	InvestigationTimer	SpecialSkill
NextPatrolPoint	RestrictedAreaType	CurrentTarget	MainWeapon
IsJumping	RestrictedAreaFaction	CurrentPosition	BackupWeapon
JumpStartPosition	WarningType	CurrentCover	BulletType
JumpEndPosition	WarningTimer	DestinationCover	Grenade
JumpType	StimulusType	CoverType	AimTarget
CurrentBark	StimulusTimestamp	CoverAimingType	IsTargetBlocked
LastBarkTimeStamp	StimulusPosition	IsCoverDestructible	IsAiming
		CoverToCoverOption	

# Case 1 : Too Much Information

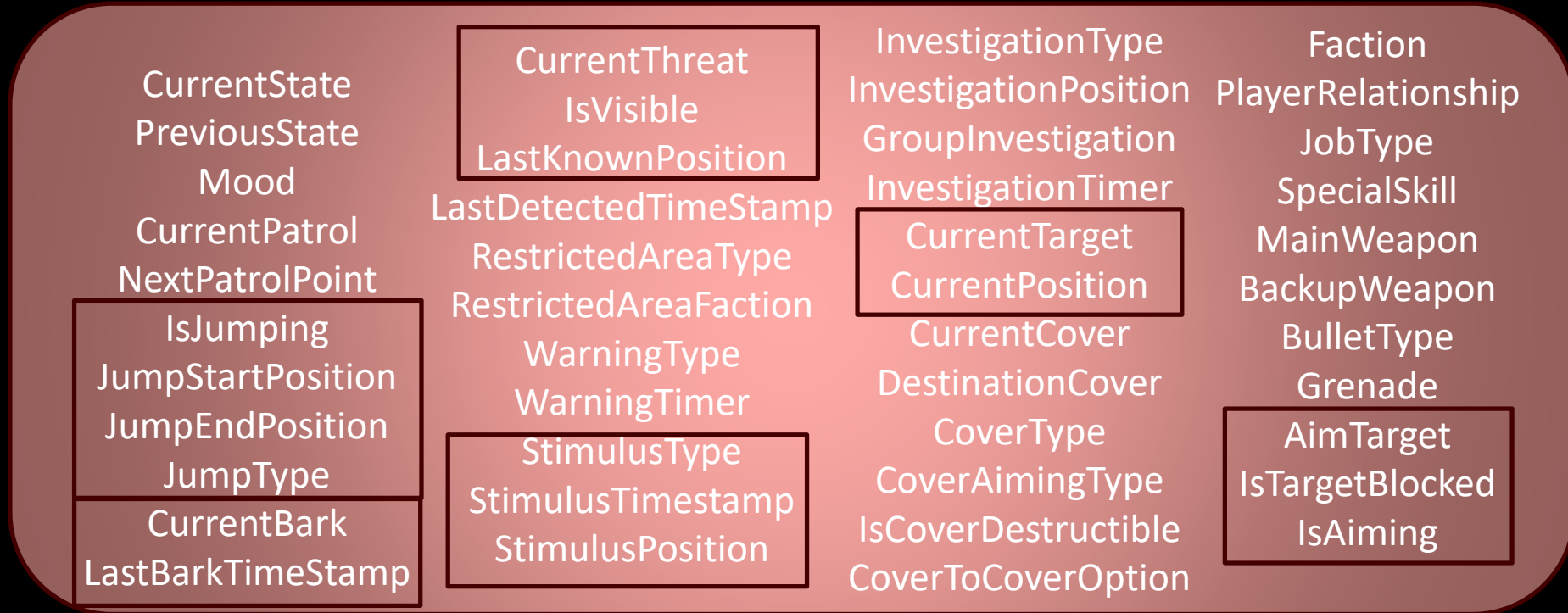
- Problem
  - Too much information

# Case 1 : Too Much Information

- Problem
  - Initial learning barrier too high
  - Too much time spent searching
  - Confusion between similar named elements



# Case 1 : Too Much Information



# Case 1 : Too Much Information

ThreatData

IsVisible  
LastKnownPosition  
LastDetectedTimeStamp

StimulusData

StimulusType  
Timestamp  
Position  
InvestigationPosition

TargetData

CurrentTarget  
CurrentPosition

JumpData

IsJumping  
StartPosition  
EndPosition

AimingData

AimTarget  
IsTargetBlocked  
IsAiming

BarkData

CurrentBark  
LastBarkTimeStamp

# Case 1 : Too Much Information

Jump Data

LinkID

StartArea

DestinationArea

StartPosition

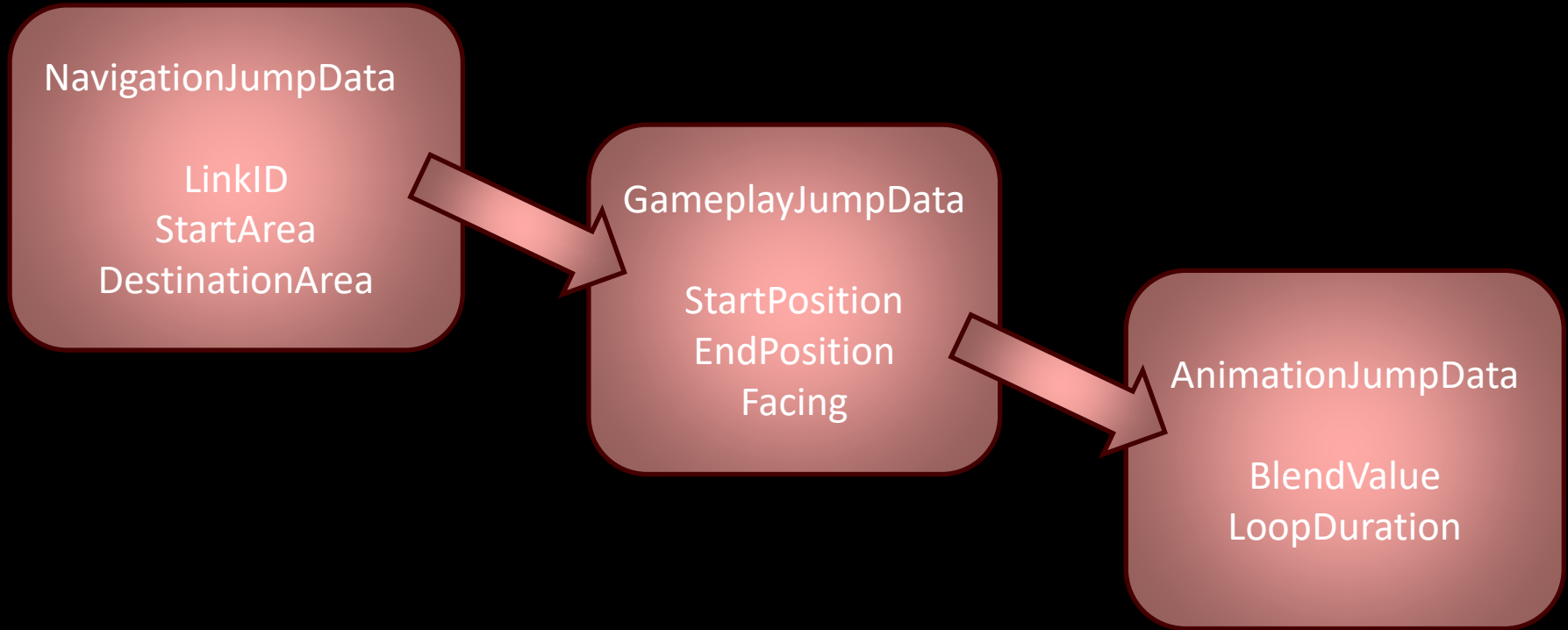
EndPosition

Facing

BlendValue

LoopDuration

# Case 1 : Too Much Information



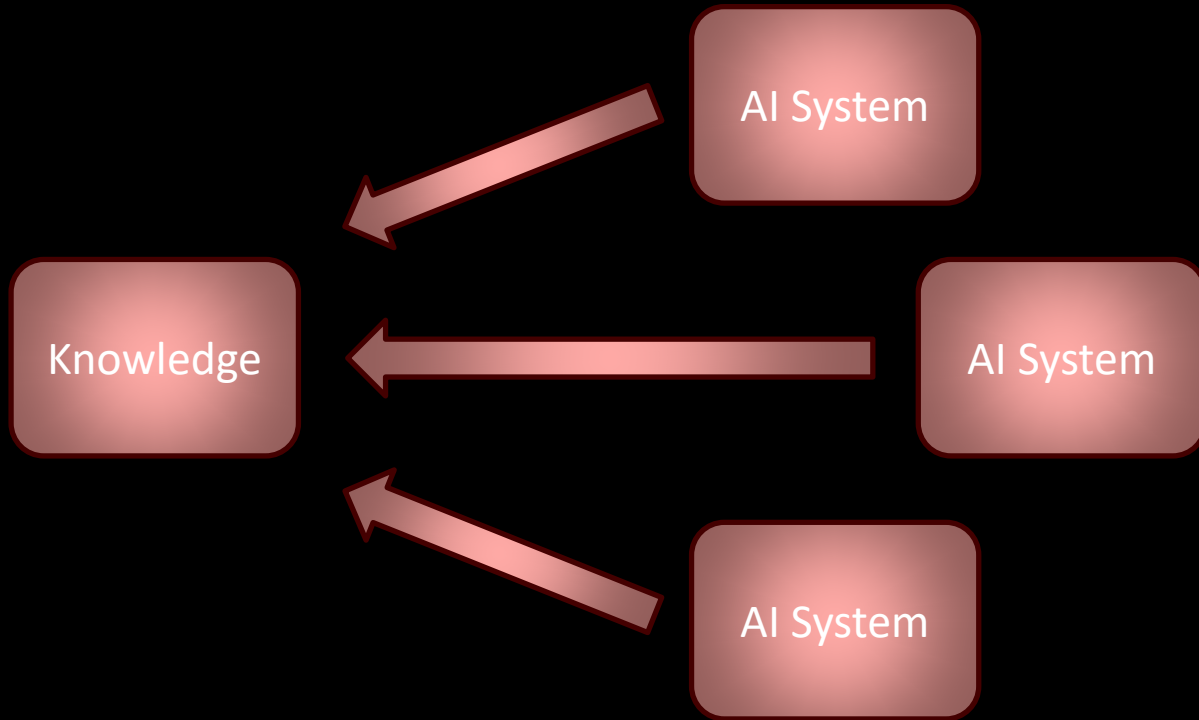
# Case 1 : Too Much Information

- Lessons
  - Smaller pods of knowledge are easier to manage
  - Regroup what makes sense together

# Case 2

## External Reasoning

# Case 2 : External Reasoning



# Case 2 : External Reasoning



Wandering



Using Objects



Conversation



# Case 2 : External Reasoning



Flee

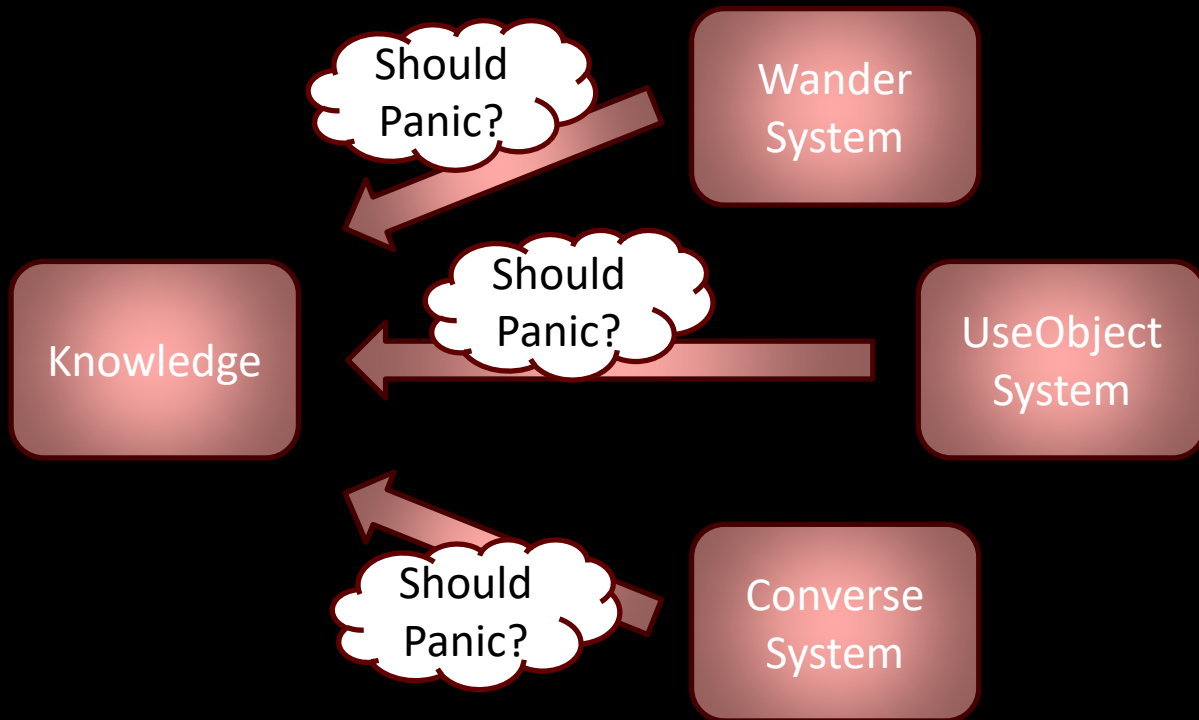


Flee

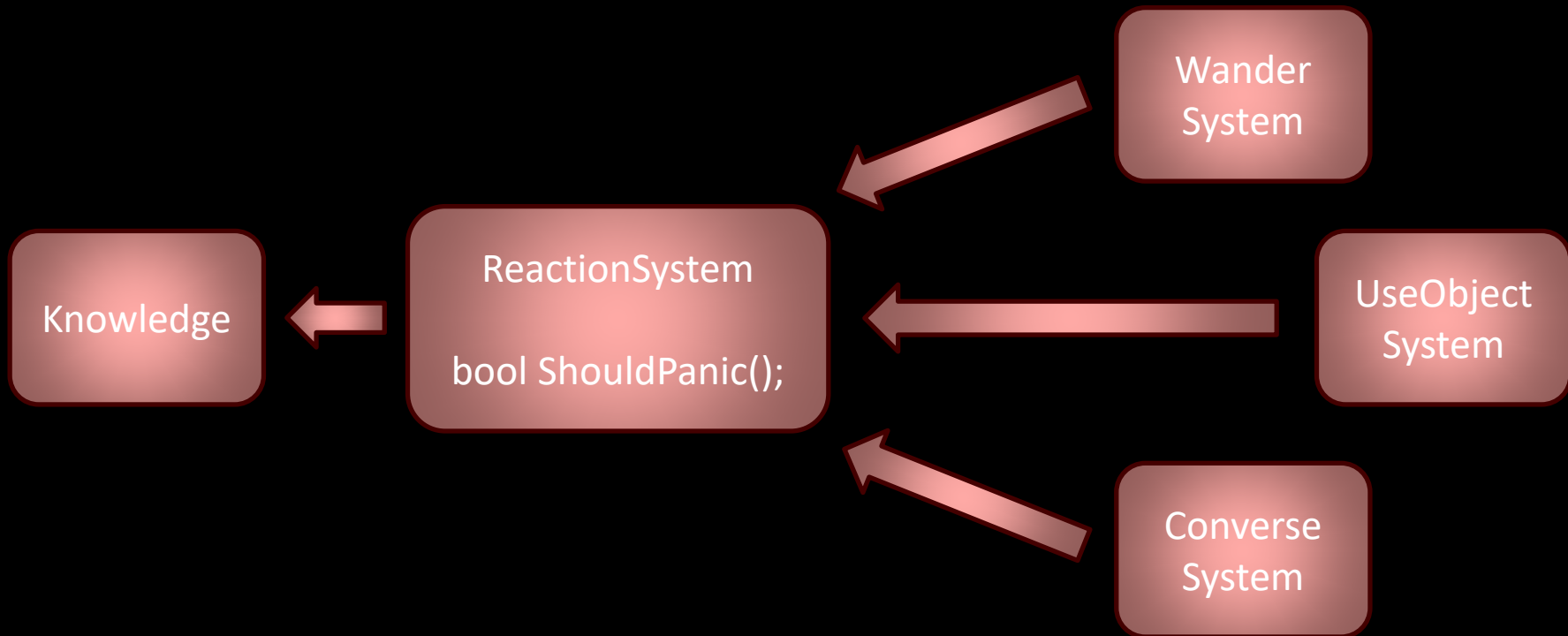


Conversation

# Case 2 : External Reasoning



# Case 2 : External Reasoning



# Case 2 : External Reasoning

- Lesson
  - Encapsulate the reasoning at only one location

# Case 2 : External Reasoning

## AI States

- Neutral
- Suspicious
- Alarmed
- Hostile



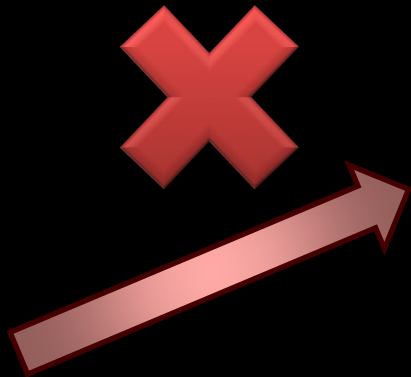
## Radar

- Neutral
- Suspicious
- Alarmed
- Hostile

# Case 2 : External Reasoning

## AI States

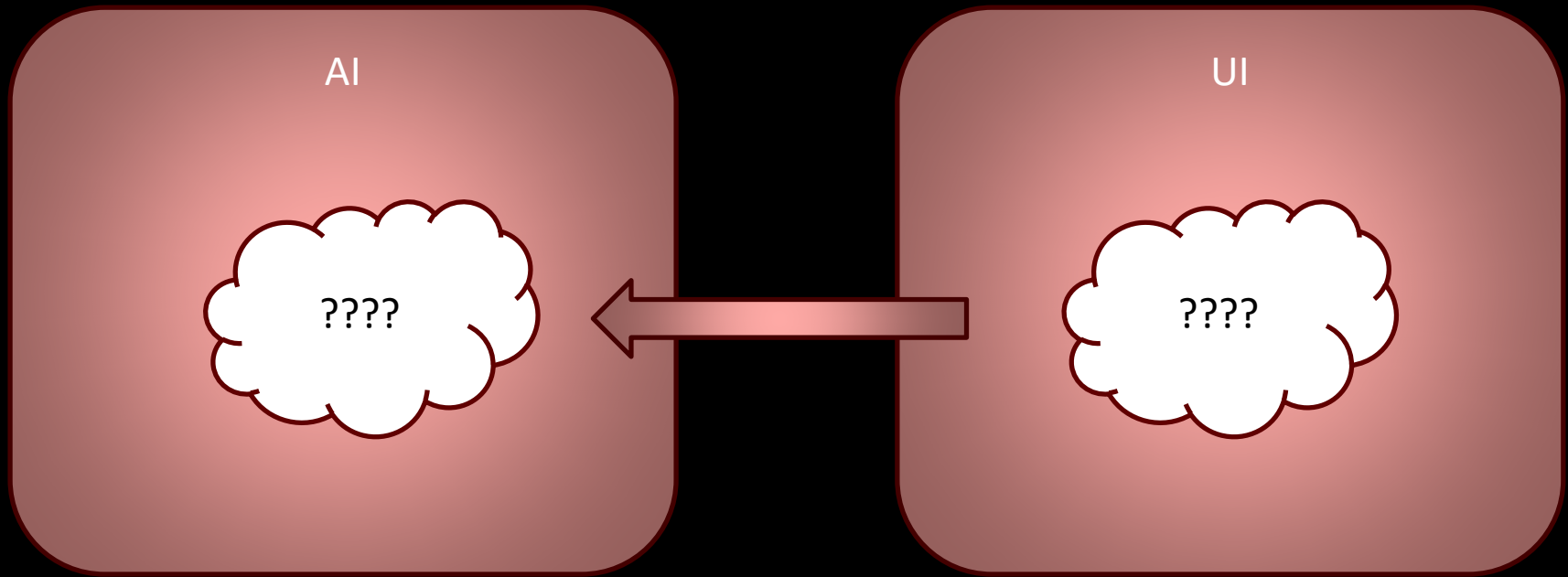
- Neutral
- Suspicious
- Alarmed
- Hostile



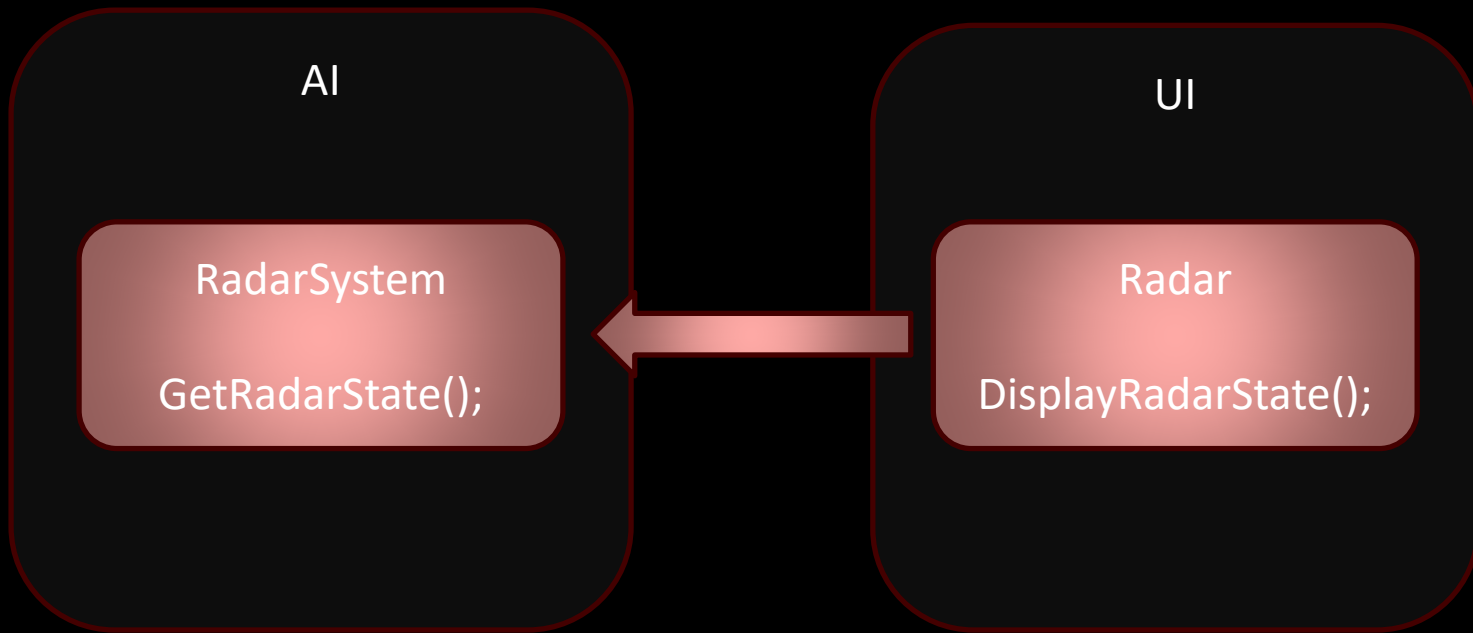
## Radar

- Neutral
- Suspicious
- Alarmed
- Hostile

# Case 2 : External Reasoning



# Case 2 : External Reasoning





# Case 2 : External Reasoning

- Lessons
  - Encapsulate the reasoning at only one location
  - The system owning the data is probably the best suited to own that reasoning

# Case 3

## Dealing With Archetypes

# Case 3 : Dealing With Archetypes

## Human

- Agile and intelligent
- Weak to poison
- Use cover

## Robot

- Slow and resistant
- Weak to EMP
- Fights in the open

# Case 3 : Dealing With Archetypes

- Archetype becomes a tag in code

```
enum ECharacterType  
{  
    eHuman,  
    eRobot,  
}
```

# Case 3 : Dealing With Archetypes

- Resolving stun damage

```
void Character::ProcessDamage(EDamageType eDamageType)
{
    // EMP damage stuns robots
    if( eDamageType == eEMPDamage )
    {
        if( m_eCharacterType == eRobot )
        {
            ApplyStun();
            return;
        }
    }

    ApplyDamage();
}
```

# Case 3 : Dealing With Archetypes

## Augmented Human

- Is a human
- Is weak to EMP

## Strong Robot

- Is a robot
- Immune to EMP

# Case 3 : Dealing With Archetypes

```
void Character::ProcessDamage(EDamageType eDamageType)
{
    // EMP damage stuns robots
    if( eDamageType == eEMPDamage )
    {
        if( m_eCharacterType == eRobot && !Strong()
            || m_eCharacterType == eHuman && HasAugmentations() )
        {
            ApplyStun();
            return;
        }
    }

    ApplyDamage();
}
```

# Case 3 : Dealing With Archetypes

- Conflict
  - Archetype design
  - Individual enemy properties



# Case 3 : Dealing With Archetypes

- Solution
  - Define an interface for your characters
  - Query each property individually
  - Each character can be configured according to that property

# Case 3 : Dealing With Archetypes

```
ICharacter
{
    bool IsStunnedByEMP () ;

    // etc
}
```

# Case 3 : Dealing With Archetypes

```
void Character::ProcessDamage(EDamageType eDamageType)
{
    // EMP damage stuns robots
    if( eDamageType == eEMPDamage && IsStunnedByEMP() )
    {
        ApplyStun();
        return;
    }

    ApplyDamage();
}
```

# Case 3 : Dealing With Archetypes

- IsPlayer()

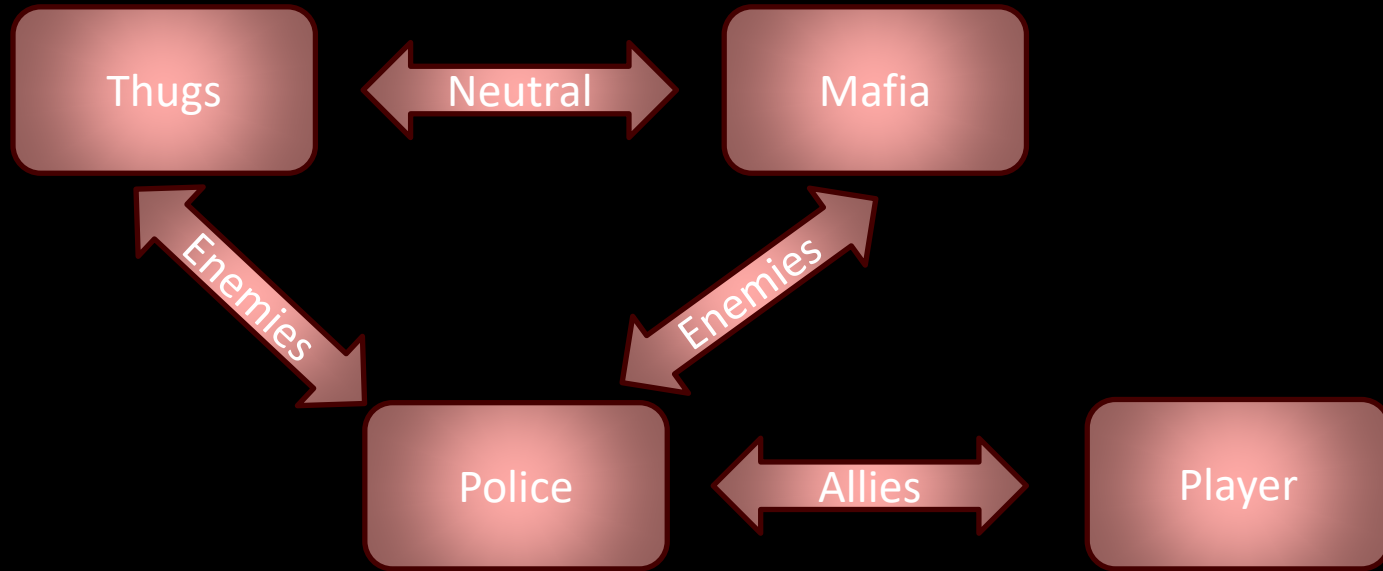
Player

```
IsPlayer()
{
    return true;
}
```

NPC

```
IsPlayer()
{
    return false;
}
```

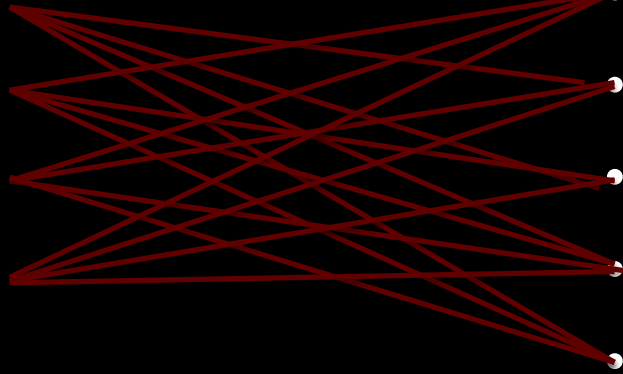
# Case 3 : Dealing With Archetypes



# Case 3 : Dealing With Archetypes

## Factions

- Player
- Mafia
- Thugs
- Police
- etc...



## Factions

- Player
- Mafia
- Thugs
- Police
- etc...

# Case 3 : Dealing With Archetypes

- Relationships
  - Allied
  - Friendly
  - Neutral
  - Wary
  - Enemy

# Case 3 : Dealing With Archetypes

```
bool ShouldJoinFight(Faction left, Faction right)
{
    FactionRelationship leftToRight = GetRelationship(left, right);
    FactionRelationship rightToLeft = GetRelationship(right, left);

    if( ( leftToRight == eAlly || leftToRight == eNeutral )
        && rightToLeft != eEnemy )
    {
        return true;
    }
}
```



# Case 3 : Dealing With Archetypes

```
class IFactionRelationship
{
    bool ShouldAttackOnSight ();
    bool ShouldHelpInCombat ();
    bool ShouldRetaliateWhenDamaged ();

    // etc
}
```

# Case 3 : Dealing With Archetypes

- Lessons
  - Avoid linking groups of properties to archetypes, use properties individually
  - If tags are unavoidable, make them flexible through the use of an interface

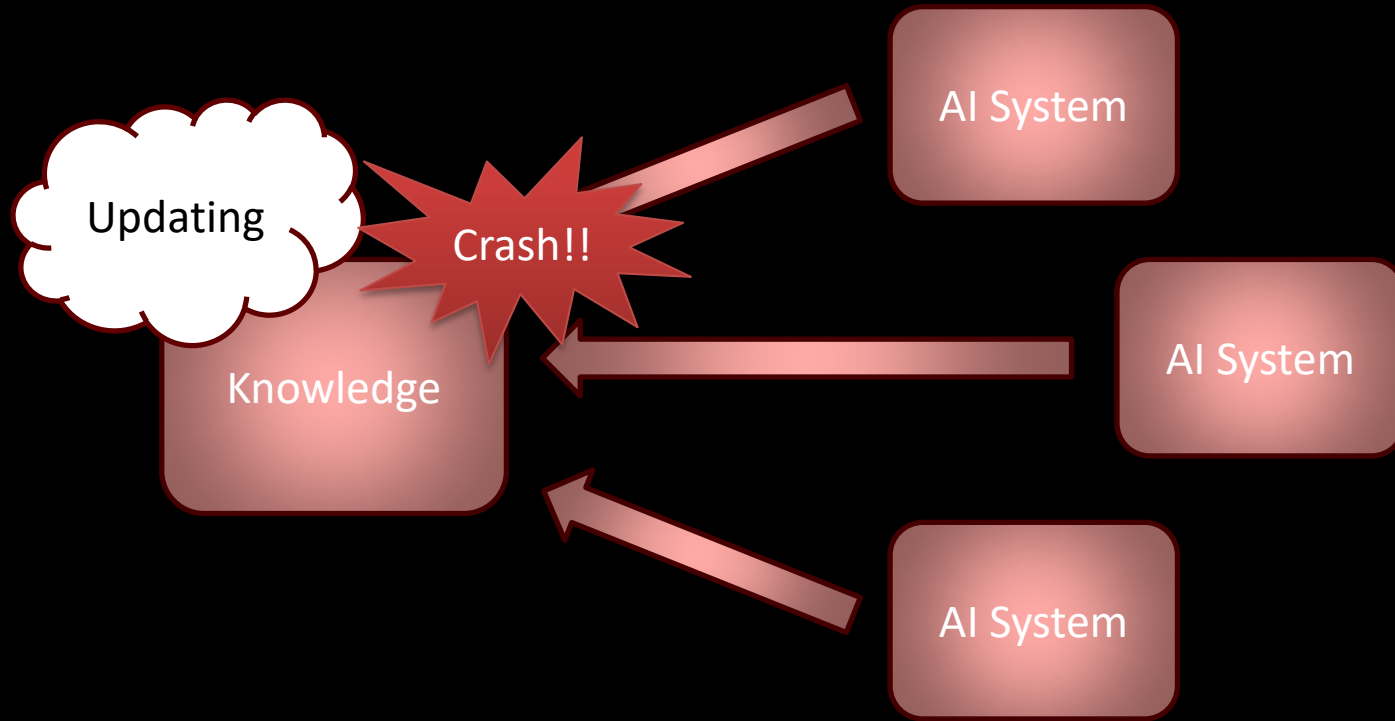
# Case 4

## Asynchronous Updates

# Case 4 : Asynchronous Updates

- Main Thread
  - Worker Thread
  - Worker Thread
  - ...

# Case 4 : Asynchronous Updates



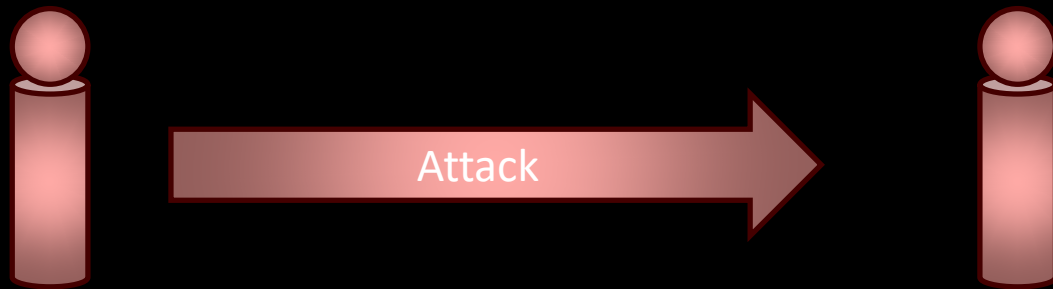
# Case 4 : Asynchronous Updates

- Frame order
  - Access allowed
  - No access
    - Update knowledge
  - Access allowed



SAFE!

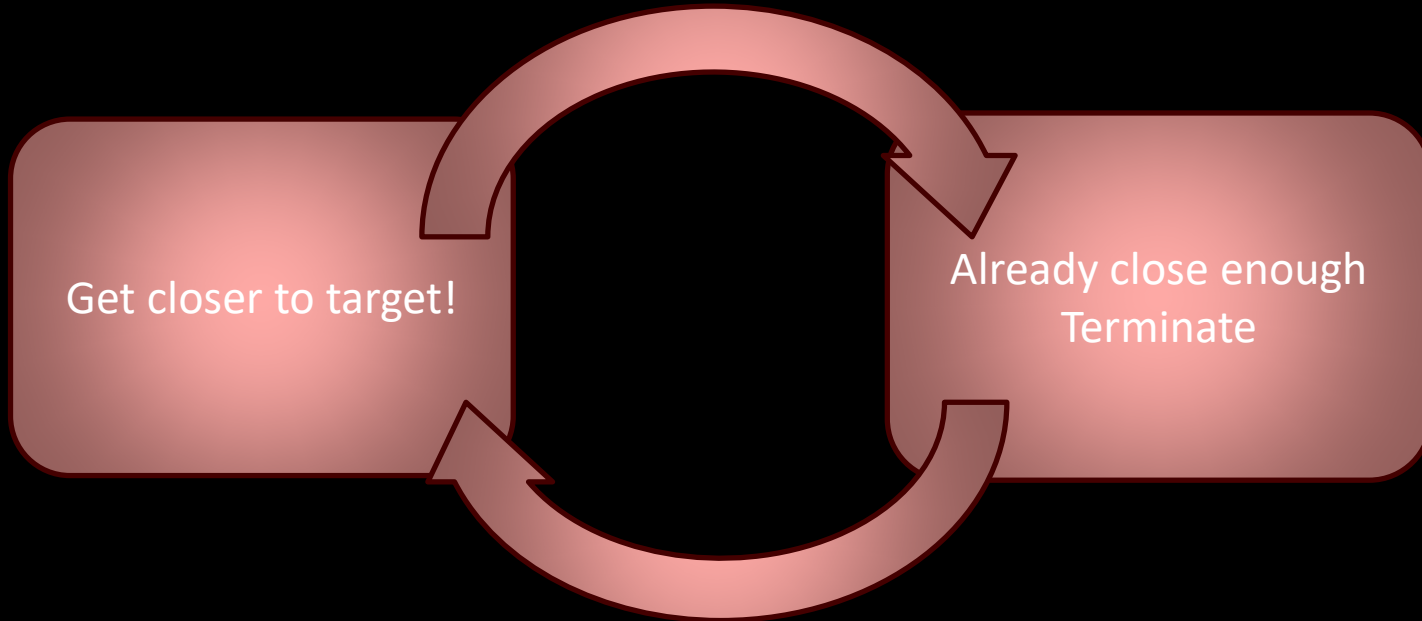
# Case 4 : Asynchronous Updates



# Case 4 : Asynchronous Updates

Decision Making

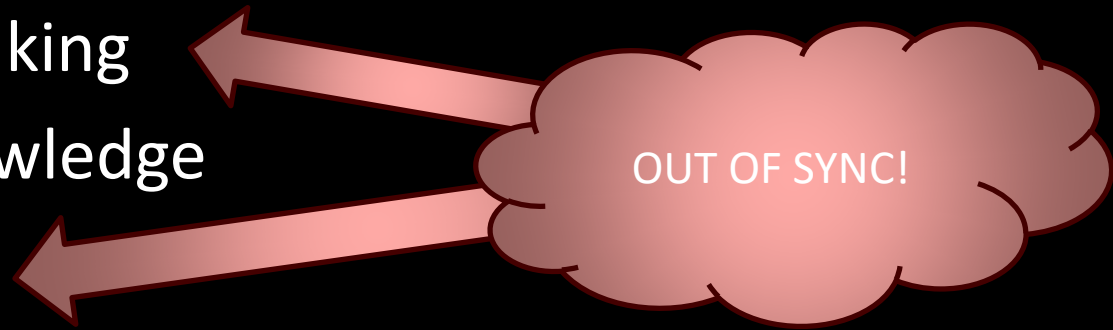
Behavior





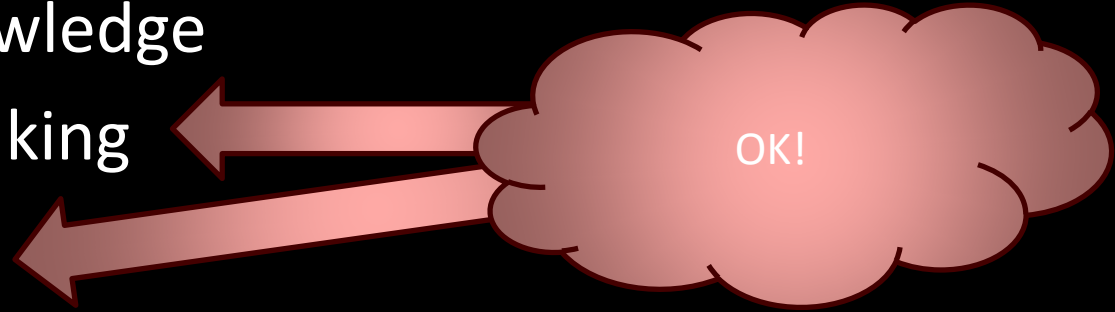
# Case 4 : Asynchronous Updates

- Frame order
  - Decision making
  - Update knowledge
  - Execution



# Case 4 : Asynchronous Updates

- Frame order
  - Update knowledge
  - Decision making
  - Execution

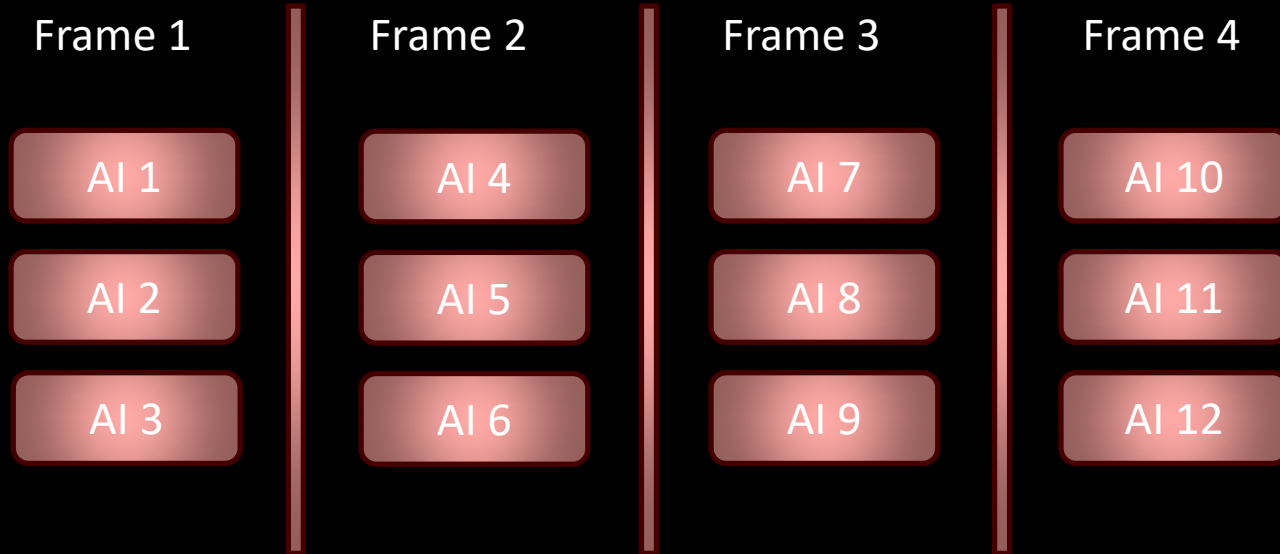


# Case 4 : Asynchronous Updates

- Benefits of safe knowledge update
  - Time-slicing
  - Delegation architectures
  - Multi-frame requests

# Case 4 : Asynchronous Updates

- Time slicing



# Case 4 : Asynchronous Updates

- Delegating Architecture

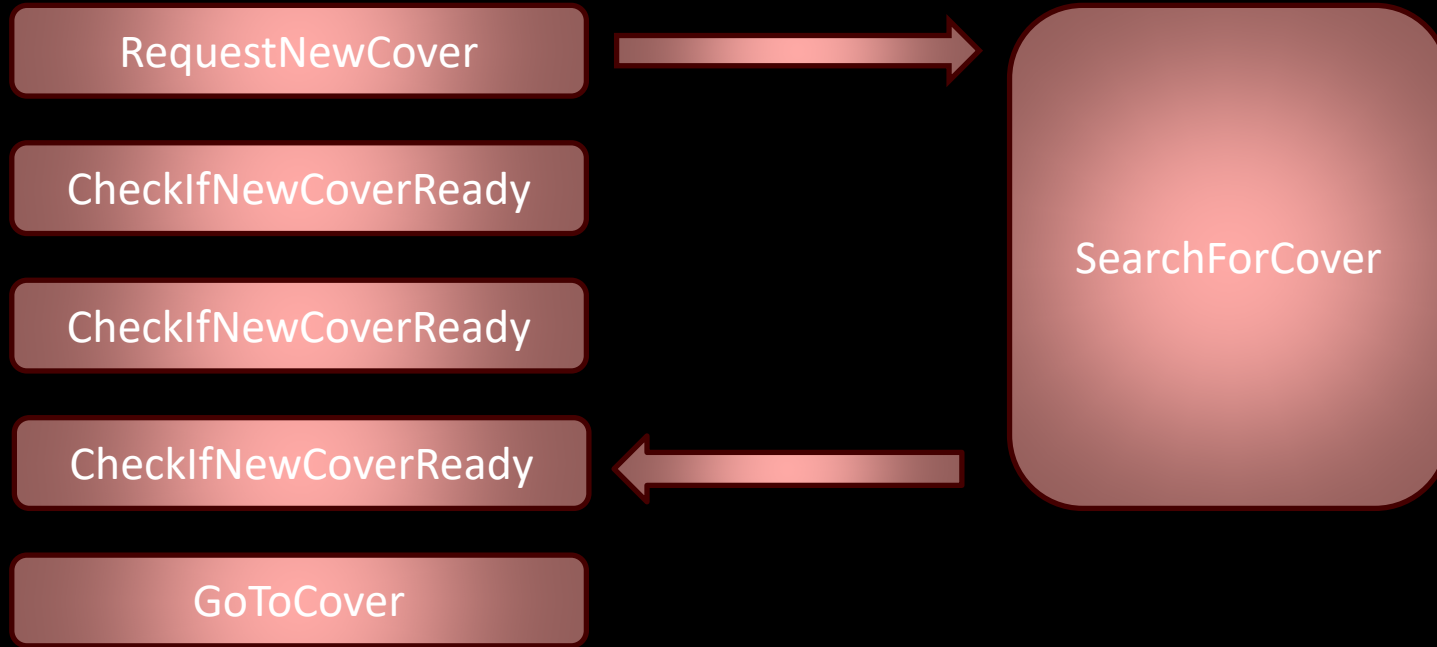
High-Level Decision

Low-Level Decision

Behavior Execution

Animation

# Case 4 : Asynchronous Updates



# Case 4 : Asynchronous Updates

- Events
  - Easy to use interface
  - Reduce coupling between systems
  - Can communicate between code and data

# Case 4 : Asynchronous Updates

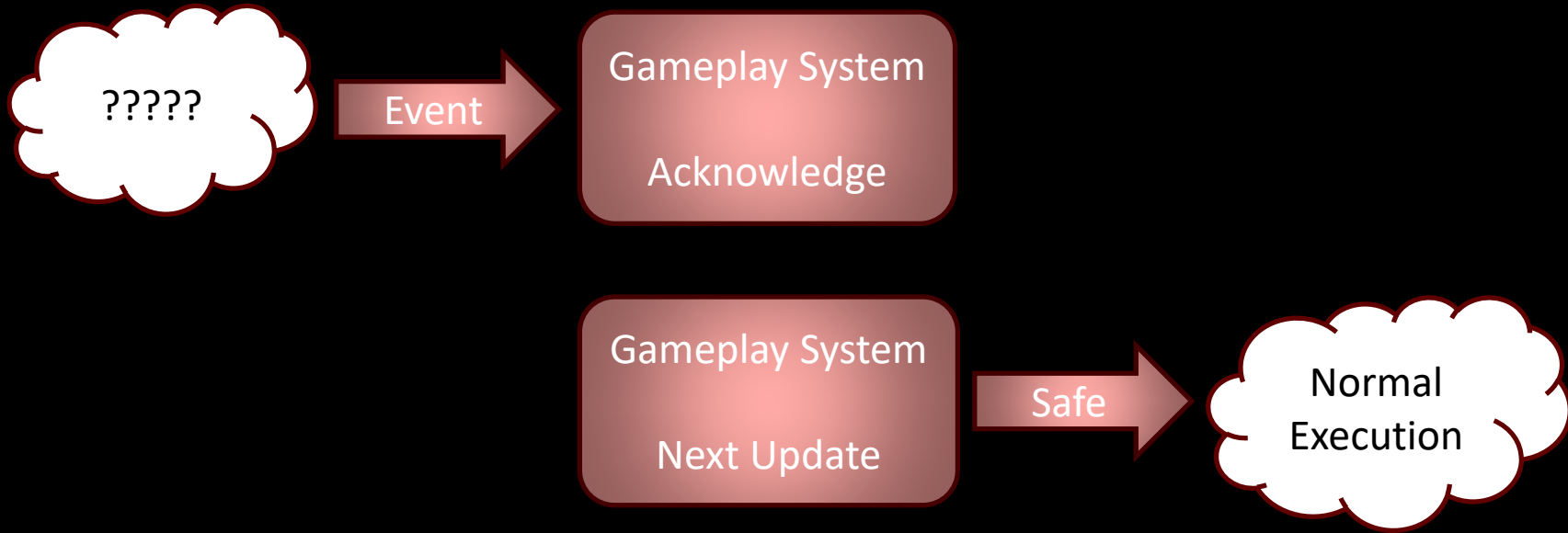




# Case 4 : Asynchronous Updates

- Event Reception Flow
  - Receive Event
  - Acknowledge reception
  - Next main update: process events

# Case 4 : Asynchronous Updates



# Case 4 : Asynchronous Updates

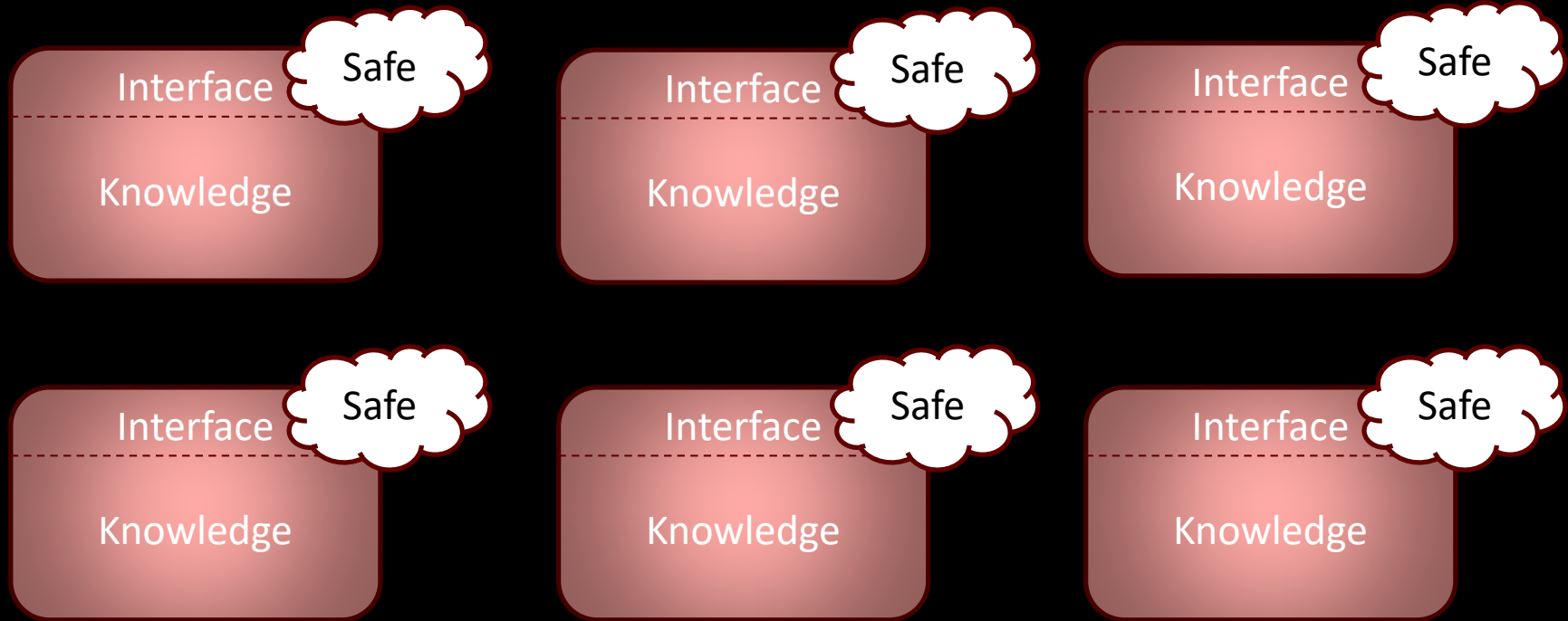
- Lessons
  - Update knowledge safely before accessing it
  - Safe knowledge update has multiple benefits
  - Acknowledge events and process them later

# Putting It Together

# Putting it all together

- Separate knowledge into small pods of specialized data
- Define clear interfaces offering reasoning on that specific knowledge
- Update safely before accessing

# Putting it all together



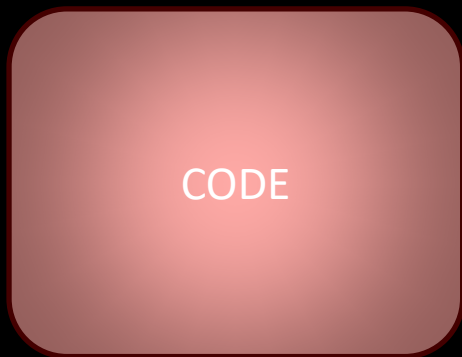
# Putting it all together

- Easy to understand
- Reasoning is left to the experts
- Safe updates lead to new benefits

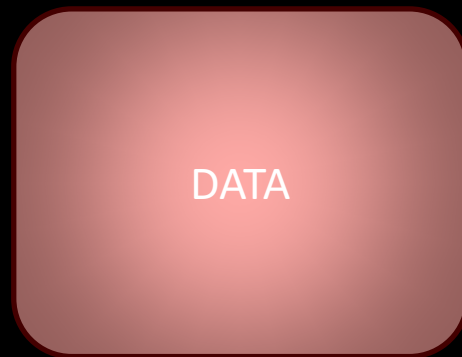
# Follow Up



# Follow-up : Data Driven Content



VS



# Follow-up : Data Driven Content

- Data driven is just another way to represent code
- Coding principles should be applicable
  - Divide into small groups that make sense
  - Create building blocks for specialized interfaces
  - Make sure update is safe

# Follow Up : Prototyping vs Production

- Safer = more restrictions
  - Limited access
  - Specific organization

# Follow Up : Prototyping vs Production

- When prototyping
  - Ok to have less restrictions
  - Goal is to go fast
- When production
  - Time to make things more robust
  - Goal is to be safe

# Follow Up : Improved Communication

- Restrictions mean people need to talk
  - Problems are explained explicitly
  - Experts can figure out the best solution
  - Less solitary struggles

# Final Thoughts

- Naming is important
- Identify what is painful
- There is no perfect solution

# Conclusion

- Knowledge is important
- Consider how your knowledge flows through your architecture
- Try to reduce the amount of knowledge in one place
- Use interfaces to let expert systems do the reasoning
- Make sure your knowledge update is safe, and use asynchronous updates
- Figure out what is best for your team

# Questions